



# TennCare Provider Registration

## September 8, 2017

(Thank you for joining us, the webinar will begin shortly.)



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# Background Information

- The Individuals with Disabilities Act (IDEA) requires school districts to provide both special education and related services to eligible students to ensure they receive access to a Free Appropriate Public Education (FAPE)
  - IDEA defines FAPE as special education and related services that are provided at public expense in the least restrictive environment.
  - IDEA (34 CFR Part 300) differentiates special education from related services:
    - Special education is specially designed instruction to meet the unique needs of a student with a disability.
    - Related services are developmental, corrective, and other supplemental services that are necessary for the student to benefit from or have access to a FAPE.
    - Related services are also referred to as school-based health services.

# School-based Health Services

- School-based health services include speech therapy, audiology, mental health counseling, physical therapy, occupational therapy, nursing services, orientation and mobility, and medical diagnostic services (34 CFR Part 300.34)
- Again, IDEA designates that these are school-based health services that are necessary for the student to receive a FAPE

# School-based Medicaid Reimbursement

- IDEA does not relieve public or private insurers from an otherwise valid obligation to pay for health services provided to a student with a disability by a local education agency
- The availability of Medicaid reimbursement for school-based health services has been established in federal law

# Joint Task Force

- TDOE and TennCare have formed a collaborative task force to include representatives from the provider community and LEAs across the state.
- Task force goals:
  - Increase the number of school districts pursuing or obtaining Medicaid reimbursement for medically necessary health related services included in a student's IEP.
  - Streamline some of the administrative processes governing school-based Medicaid claiming to ensure the managed care organizations are paying for services within a student's IEP that are deemed medically necessary health related services.
  - Develop and deploy a procedural manual and trainings relative to Medicaid reimbursement to encourage all school districts across the state to seek reimbursement for eligible services.

# Why Consider Medicaid Reimbursement?

- Allows districts to leverage resources—both fiscal and human capital—from the managed care environment
- Reduces gaps in service delivery and service delivery coordination
- *“Meets beneficiaries where they are”*
  - Health-related services can be provided in the school setting, which can be cost effective

# Overview

- TennCare is the State of Tennessee's Medicaid program that operates within guidelines set by the federal government.
- The State of Tennessee and the federal government share the cost of providing health care for those who qualify.







# Provider Registration

## Three Part Process

1. National Provider Identifier (NPI)
2. Medicaid Identification Number
3. Credential and Contract with  
Managed Care Organization (MCO)

# Provider Registration

## 1. National Provider Identifier (NPI)

Required for all covered health care providers by the Administrative Simplification provisions of the Health Insurance Portability and Accountability Act of 1996 (HIPAA)

Each member of the group (school district) will need to apply for a Type 1 (Individual) NPI

(individual providers currently in practice should already have one)

Each District will need to apply for a Type 2 (Organization) NPI

# Provider Registration

## National Provider Identifier (NPI)

How to apply (Type 1 or Type 2):

<https://www.cms.gov/Regulations-and-Guidance/Administrative-Simplification/NationalProvIdentStand/apply.html>

What you need when you apply:

Name, Date of Birth\*, Country of Birth\*, Gender\*, SSN\*, Tax ID, addresses (mailing and practice), other ID numbers if available (Medicare etc.), Taxonomy Code, License Number\*, contact person's information (\*Type 1 only)



# Provider Registration

## 2. Medicaid Identification Number Assigned by TennCare

### **Medicaid Provider Screening and Enrollment Requirements**

CMS implemented these requirements with Federal regulations at 42 CFR Part 455 subpart E (<https://www.medicaid.gov/federal-policy-guidance/downloads/cib-12-23-11.pdf>)

# Provider Registration

## 2. Medicaid Identification Number (continued)

Assigned by TennCare

-Individual Provider Person Registration-Type 1 NPI  
(CAQH Proview – self-reported provider data)

-All Other Providers Registration – Type 2 NPI  
(<http://tn.gov/tenncare/topic/provider-registration>)

-Step by Step Instructions - FAQ (2)

-800-852-2683 [Provider.Registration@tn.gov](mailto:Provider.Registration@tn.gov)

<http://www.caqh.org/solutions/caqh-proview>

# Provider Registration

## 3. Managed Care Organization Contracting/Credentialing

- Each TennCare member is assigned to a Managed Care Organization (MCO). All MCOs operate statewide.
- MCOs (not TennCare) actually process and pay claims for medically necessary, covered services provided to TennCare members
- Providers must contract with MCOs before payment can be made

# Provider Registration

## 3. Managed Care Organization (continued) Contracting/Credentialing

Each MCO operates statewide. Counties for each Grand Region are identified at:

<http://tn.gov/tenncare/topic/providers-managed-care-organizations>.

# Provider Registration

## 3. Managed Care Organization (continued) Contracting/ Credentialing

MCO Provider Services contact information for School Districts		
Amerigroup	BlueCare	UHC
Evelyn Fatokun (West Region) (615) 316-2400 ext 22842 <a href="mailto:Evelyn.Fatokun@amerigroup.com">Evelyn.Fatokun@amerigroup.com</a> Courtney Kingsbury (West Region) (615) 316-2400 ext 28538 <a href="mailto:courtney.kingsbury@anthem.com">courtney.kingsbury@anthem.com</a>	Jeni Pearson (West Region) (901) 544-2458 <a href="mailto:Jennifer_Pearson@bcbst.com">Jennifer_Pearson@bcbst.com</a>	Greta Murphy (Statewide) (615) 493-8971
Evelyn Fatokun (Middle Region) (615) 316-2400 ext 22842 <a href="mailto:Evelyn.Fatokun@amerigroup.com">Evelyn.Fatokun@amerigroup.com</a> Dedra Robison (Middle Region) (615) 316-2400 ext 22775 <a href="mailto:Dedra.Robison@amerigroup.com">Dedra.Robison@amerigroup.com</a>	Lisa Pirozzolo (Middle Region) (615) 565-1972 <a href="mailto:Lisa_Pirozzolo@bcbst.com">Lisa_Pirozzolo@bcbst.com</a>	Brad Howard (615) 493-9553 (back up)
Dedra Robison (East Region) 615-316-2400 ext 22775 <a href="mailto:Dedra.Robison@amerigroup.com">Dedra.Robison@amerigroup.com</a> Courtney Kingsbury (East Region) 615-316-2400 ext 28538 <a href="mailto:courtney.kingsbury@anthem.com">courtney.kingsbury@anthem.com</a>	Steve Burdette (East Region - Chattanooga*) (423) 535-1107 <a href="mailto:Steven_Burdette@bcbst.com">Steven_Burdette@bcbst.com</a>	
	Audrey Wilkinson (East Region - Knoxville*) (865) 588-4635 <a href="mailto:Audrey_Wilkinson@BCBST.com">Audrey_Wilkinson@BCBST.com</a>	
	Jeff Hunter (East Region - TriCities*) (865) 588-4636 <a href="mailto:Jeffrey_Hunter@bcbst.com">Jeffrey_Hunter@bcbst.com</a>	
	*East Region (any of these can help and direct internally)	





Q & A