

TN

Department of
Human Services



Tennessee Department of Human Services Child Support Payment Options

**Electronic
Payment Methods
for Employers**



Easy online payments can be made using the Tennessee Child Support Internet Payment Website.

Info on Credit / Debit card payment, or EFT, ACH payment options is at:

<https://tn.smartchildsupport.com/main.aspx>

*ACH is ideal for small or mid-size employers



Here's how it works:

1. Find a MoneyGram location. There are over 34,000 U.S. agent locations - <https://www.moneygram.com/mgo/us/en/locations/>
2. Bring these with you:
 - **Cash** - Enough to make your child support payment, plus the processing fee of \$3.99
 - **Case Number**
 - **Receive code:** 14680
3. Pay the amount and the fee at the cash counter.

More information can be found at: https://www.tn.gov/content/dam/tn/human-services/documents/MoneyGram_Flyer.pdf



**Check or
Money Order**

**PAY BY MAIL
Send Payment to:**

State Disbursement Unit
P.O. Box 305200
Nashville, Tennessee 37229

You MUST Include:

- Name of the noncustodial parent
- Docket and Court ID Number*
- Social Security Number

*If Docket Number and Court ID Number are not provided, the Tennessee Child Support Enforcement System (TCSES) case number must be provided.

We encourage all our employers to make the switch to EFT or ACH!

Questions regarding payment disbursement?
Contact Tennessee Child Support Disbursement Unit at 1-833-772-TDHS (8347)

Employers with questions regarding payment options?
Contact State Employer Services Unit, Child Support Division at CsEmpServices.DHS@tn.gov
1-833-772-TDHS (8347)

www.tn.gov/humanservices