

## Frequently Asked Questions (FAQs) for COVID-19 Vaccine Providers

This running FAQ document will be updated weekly.

Latest update: August 2<sup>nd</sup>, 2021

Frequently Asked Questions	Where to find the answer
How do we register to be a COVID-19 vaccine provider, and where do we find training material for our staff to vaccinate?	<a href="#">How to Enroll as a COVID-19 Vaccination Provider   CDC</a>
After we register to be a COVID-19 vaccine provider, when will we receive vaccine to start vaccinating?	<a href="https://www.cdc.gov/vaccines/covid-19/training-education/resources.html">https://www.cdc.gov/vaccines/covid-19/training-education/resources.html</a>
Should a COVID-19 vaccine administered in the gluteal muscle instead of the deltoid muscle be repeated?	<a href="#">COVID-19 Vaccine FAQs for Healthcare Professionals   CDC</a>
A nurse accidentally vaccinated a 16-year-old with the Moderna COVID-19 vaccine. Should that patient receive the second dose?	<a href="https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf">https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf</a>
If a patient received a higher than authorized volume dose, should they receive the second dose?	<a href="https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf">https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf</a>
Should a vaccine be repeated if the patient moved during administration and did not receive an entire dose?	<a href="https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf">https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf</a>
What are the next steps if the COVID-19 vaccine was administered after the allowed time from the first vial puncture or administered past the expiration/beyond-use date?	<a href="https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#Appendix-A">https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#Appendix-A</a>
If someone has already been diagnosed with COVID-19, do they still need to get the vaccine?	<a href="https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#CoV-19-vaccination">https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#CoV-19-vaccination</a>
What are the known contraindications for the approved vaccines?	<a href="https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#Contraindications">https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#Contraindications</a>
What are the recommendations regarding approved vaccines for individuals who have a history of anaphylaxis?	<a href="https://www.cdc.gov/vaccines/covid-19/info-by-product/pfizer/anaphylaxis-management.html">https://www.cdc.gov/vaccines/covid-19/info-by-product/pfizer/anaphylaxis-management.html</a>
Are there additional clinical considerations for persons who have previously received passive antibody therapy for COVID-19?	<a href="https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#Administration">https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#Administration</a>

We have a patient who received the Pfizer COVID-19 vaccine within 90 days of receiving passive antibody therapy for COVID-19, should they be revaccinated?	<a href="https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#Administration">https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#Administration</a>
Can immunocompromised people receive the vaccine? If so, are their symptoms worse?	<a href="https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#underlying-conditions">https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#underlying-conditions</a>
Is a consent form required for individuals to sign in order to receive the vaccine?	<a href="https://www.tn.gov/health/cedep/ncov/covid-19-vaccine-information-for-healthcare-providers.html">https://www.tn.gov/health/cedep/ncov/covid-19-vaccine-information-for-healthcare-providers.html</a>
Will Vaccine Information Statements (VIS) be available at the time of vaccine administration?	<a href="https://www.cdc.gov/vaccines/covid-19/eua/index.html">https://www.cdc.gov/vaccines/covid-19/eua/index.html</a>
Is there any post-vaccination guidance regarding what employers should do if someone develops potential COVID-19 symptoms?	<a href="https://www.cdc.gov/coronavirus/2019-ncov/hcp/post-vaccine-considerations-healthcare-personnel.html">https://www.cdc.gov/coronavirus/2019-ncov/hcp/post-vaccine-considerations-healthcare-personnel.html</a>
What do we do if we cannot get 6 full doses from the Pfizer vial? Can we combine vials?	<a href="https://www.cdc.gov/vaccines/hcp/admin/storage/index.html">https://www.cdc.gov/vaccines/hcp/admin/storage/index.html</a>
Is there a protocol for what to do if there are unused doses at the end of the day?	<a href="https://www.cdc.gov/vaccines/hcp/admin/storage/index.html">https://www.cdc.gov/vaccines/hcp/admin/storage/index.html</a>
Is there a need for volunteers to serve at vaccination sites? Specifically, is there a need for RNs to assist with vaccinations for county health departments?	<a href="https://www.tn.gov/health/cedep/ncov/help-out.html">https://www.tn.gov/health/cedep/ncov/help-out.html</a>
If an employee/patient cannot receive the 2nd dose of vaccine at the correct time, how many days after can the dose be given?	<a href="https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fvaccines%2F covid-19%2Finfo-by-product%2Fclinical-considerations.html#Administration">https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fvaccines%2F covid-19%2Finfo-by-product%2Fclinical-considerations.html#Administration</a>
If a patient received the Pfizer COVID-19 vaccine for their first dose and received the Moderna COVID-19 vaccine for their second dose, do they need to receive another vaccine?	<a href="https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fvaccines%2F covid-19%2Finfo-by-product%2Fclinical-considerations.html#Administration">https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fvaccines%2F covid-19%2Finfo-by-product%2Fclinical-considerations.html#Administration</a>
How long after receiving the COVID-19 vaccine should someone wait to get the pneumonia vaccination, shingles vaccination, or other types of vaccines?	<a href="https://www.cdc.gov/coronavirus/2019-ncov/vaccines/expect.html">https://www.cdc.gov/coronavirus/2019-ncov/vaccines/expect.html</a>
A patient received the COVID-19 vaccine within 14 days of another vaccine. Does either of the vaccines need to be repeated?	<a href="https://www.cdc.gov/coronavirus/2019-ncov/vaccines/expect.html">https://www.cdc.gov/coronavirus/2019-ncov/vaccines/expect.html</a>
If 0.9% sodium chloride was administered without the Pfizer COVID-19 vaccine, can the patient be vaccinated?	<a href="https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf">https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf</a>
If the Pfizer COVID-19 vaccine was administered without the sodium chloride, should the patient be revaccinated?	<a href="https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf">https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf</a>

If the Pfizer COVID-19 vaccine was diluted with the wrong diluent, should the patient be revaccinated?	<a href="https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf">https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf</a>
Is there anything known about the possibility of reactivation of Bell's palsy after receipt of the Moderna vaccine?	<a href="https://www.cdc.gov/coronavirus/2019-ncov/vaccines/recommendations/underlying-conditions.html">https://www.cdc.gov/coronavirus/2019-ncov/vaccines/recommendations/underlying-conditions.html</a>
Is information about vaccine side effects being updated on the CDC website using V-safe responses? Is there a place to read this information on reported side effects online?	<a href="https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety/vsafe.html">https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety/vsafe.html</a>
Is there a plan for getting vaccines to older adults in the community who do not have transportation?	<a href="https://tnhra.org/services/transportation/">https://tnhra.org/services/transportation/</a>
Can we vaccinate out of state residence?	<a href="https://www.cdc.gov/vaccines/covid-19/vaccination-provider-support.html">https://www.cdc.gov/vaccines/covid-19/vaccination-provider-support.html</a>
If someone has a history of severe reactions to prior vaccinations without known etiology, do you advise they still get the vaccine?	<a href="https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf">https://www.cdc.gov/vaccines/covid-19/downloads/covid19-vaccine-errors-deviations.pdf</a>
Questions regarding the pregnant or breastfeeding populations?	<a href="https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#pregnant">https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html#pregnant</a>
Are pharmacies administering COVID vaccine taking appointments or walk-ins? Who can they vaccinate?	<a href="https://covid19.tn.gov/covid-19-community-pharmacy-vaccination-locations/">https://covid19.tn.gov/covid-19-community-pharmacy-vaccination-locations/</a>
Looking for other Pharmacy Provider information?	<a href="https://www.cdc.gov/vaccines/covid-19/retail-pharmacy-program/index.html">https://www.cdc.gov/vaccines/covid-19/retail-pharmacy-program/index.html</a>
What is the "Federal Pharmacy Program"?	<a href="https://www.cdc.gov/vaccines/covid-19/long-term-care/pharmacy-partnerships.html">https://www.cdc.gov/vaccines/covid-19/long-term-care/pharmacy-partnerships.html</a>
Is there any guidance on LTCF residents with immunocompromised conditions receiving vaccine?	<a href="https://www.cdc.gov/coronavirus/2019-ncov/vaccines/recommendations/underlying-conditions.html">https://www.cdc.gov/coronavirus/2019-ncov/vaccines/recommendations/underlying-conditions.html</a>
Other Long Term Care Facility Questions?	<a href="https://www.cdc.gov/vaccines/covid-19/long-term-care/pharmacy-partnerships.html">https://www.cdc.gov/vaccines/covid-19/long-term-care/pharmacy-partnerships.html</a>
How to locate vaccinating facilities in your county?	<a href="https://vaccinefinder.org/">https://vaccinefinder.org/</a>
How register for a Vaccination Appointment	<a href="https://vaccinate.tn.gov/">https://vaccinate.tn.gov/</a>
Who decides the phases and how the vaccine is distributed?	<a href="https://www.tn.gov/health/cedep/ncov/covid-19-vaccine-information.html">https://www.tn.gov/health/cedep/ncov/covid-19-vaccine-information.html</a>
What if individuals arrive for a second dose but don't have their vaccination card/proof of the first dose?	<a href="https://www.cdc.gov/coronavirus/2019-ncov/vaccines/faq.html">https://www.cdc.gov/coronavirus/2019-ncov/vaccines/faq.html</a>
If individuals lost their vaccination card, how can they receive a replacement card?	<a href="https://redcap.health.tn.gov/redcap/surveys/?s=LLJ83PT4PF">https://redcap.health.tn.gov/redcap/surveys/?s=LLJ83PT4PF</a>
Is there a plan for vaccinating people who are homebound?	<a href="https://www.cdc.gov/vaccines/covid-19/clinical-considerations/homebound-persons.html">https://www.cdc.gov/vaccines/covid-19/clinical-considerations/homebound-persons.html</a>
Will administration cost be billed to patient insurance?	<a href="https://www.hhs.gov/coronavirus/cares-act-provider-relief-fund/index.html">https://www.hhs.gov/coronavirus/cares-act-provider-relief-fund/index.html</a>
Does the vaccine guard against new variants?	<a href="https://www.cdc.gov/coronavirus/2019-ncov/variants/variant.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Ftransmission%2Fvariant.html">https://www.cdc.gov/coronavirus/2019-ncov/variants/variant.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Ftransmission%2Fvariant.html</a>

Where do I find the level of community transmission in my community?

<https://covid.cdc.gov/covid-data-tracker/#vaccinations-county-view>

Where do I find vaccine coverage rates and what is considered high and low vaccination rates?

<https://covid.cdc.gov/covid-data-tracker/#vaccinations-county-view>

Where can I find information about national back-to-school guidance?

<https://www.cdc.gov/coronavirus/2019-ncov/community/schools-childcare/k-12-guidance.html>