



STATE OF TENNESSEE
DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT

**REQUEST FOR PROPOSALS # 33701-61621
AMENDMENT #3
FOR UNEMPLOYMENT INSURANCE BENEFITS
SYSTEM**

DATE: February 23, 2022

RFP # 33701-61621 IS AMENDED AS FOLLOWS:

- This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.**

EVENT	TIME (central time zone)	DATE
1. RFP Issued		December 9, 2021
2. Disability Accommodation Request Deadline	2:00 p.m.	December 14, 2021
3. Pre-response Conference	9:00 a.m.	December 15, 2021
4. Notice of Intent to Respond Deadline	2:00 p.m.	December 17, 2021
5. Written "Questions & Comments" Deadline	2:00 p.m.	December 22, 2021
6. State Response to Written "Questions & Comments"		February 1, 2022
7. Response Deadline	2:00 p.m.	February 28, 2022
8. Schedule of Respondent Oral Presentations		April 4, 2022
9. Respondent Oral Presentations		April 6 – 12, 2022
10. State Completion of Technical Response Evaluations		April 13, 2022
11. State Opening & Scoring of Cost Proposals	2:00 p.m.	April 14, 2022
12. Negotiations (Optional)		April 15 – April 27, 2022
13. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	April 28, 2022
14. End of Open File Period		May 5, 2022
15. State sends contract to Contractor for signature		May 6, 2022
16. Contractor Signature Deadline	2:00 p.m.	May 25, 2022

2. The State clarifies the following questions:

Any restatement of RFP text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFP document.

Question #	Question Location	Question	State's Response
1	RFP Mandatory Section A, Item A.4. and RFP Section 3.1.	<p>A.4. reads: "Supporting documentation shall consist at a minimum of name of the entity, total contract value as set for the initial contract scope of work, number of enrollees, dates of the project, services provided by the Respondent, project status as of RFP proposal submission, products implemented, the modules/functionality within those products that were deployed, and Key Personnel who are/were involved in the project. Letter of reference or contact." However Section 3.1. reads: ": A technical response must not include any pricing or cost information. If any pricing or cost information amounts of any type (even pricing relating to other projects) is included in any part of the technical response, the state may deem the response to be non-responsive and reject it." Can you please confirm how we should address these conflicting statements?</p>	<p>A.4. is asking for a total cost breakdown (i.e., a \$X million project) but not a cost breakdown. The prohibition in Section 3.1. concerns the pricing, rather than the entire value of the contract. The Respondents may, in response to A.4., give the total value of other projects.</p>
2	RFP Attachment 6.3. Cost Proposal	<p>The Cost Proposal does not include line items for cloud services, infrastructure and other third-party software required during the design, development & implementation (DDI), post-implementation and support work. Could the State clarify whether these costs should be included and if so, where in the Cost Proposal? Since the vendor is not permitted to add any information or assumptions to the Cost Proposal we want to be sure we capture costs in the proper manner.</p> <p>We would like to understand if the Cloud Services, software and infrastructure components should be included by the PHASE or elsewhere.</p>	<p>The State expects different solutions to have different requirements for hosting and infrastructure, including the possibility of third-party components. The State requests that these costs be incorporated as part of the established project phases. This cost structure was designed to provide for the widest diversity of responses, while also giving the State a better understanding of which solutions require which costs at which stages.</p>

3	RFP Section 1.1.4.	This section states four (4) renewal options for maintenance, while the Cost Proposal is having place for entering the costs for 5 years of Licensure and Ongoing Maintenance. Please confirm if State requires 4 or 5 years of maintenance. If we add in the 5th year of Licensure and Ongoing Maintenance as indicated in the Cost Proposal format the total project duration would be 96 months instead of 84. Can you please clarify?	The State requires one (1) year of maintenance. The State then requires the option of four (4) additional years of maintenance. That creates the possibility for a maximum of five (5) years of maintenance. Reference RFP Attachment 6.6. Pro Forma Contract for additional details.
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3. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.