

COVER PAGE

Report Details		MCO Contact Information	
Reporting Period		Name	
Due Date		Title	
Date Submitted		Phone	
Resubmission Date <i>(If Applicable)</i>		Email	

As TennCare continues to increase the focus on health outcomes and accelerating the identification of vulnerable populations through risk stratification, we will evaluate MCO Population Health Models of Care. As part of that evaluation, we would like to know more about how you identify, engage, manage, and graduate Population Health members.

Please utilize this narrative template to provide responses for the reporting period. All entries must reflect activity that occurred within the semi-annual reporting period. Unless specifically noted otherwise, this template should be used for statewide reporting with required regional information as noted throughout. Completion of all sections is required unless otherwise noted. Be sure to check your report for accuracy before submission.

Note: All supporting documents used to complete this report are subject to inspection via an On Request Report (ORR) and/or during an annual visit.

All Population Health Update Reports are due by the date specified in contract. Any report deficiencies can result in liquidated damages.

Quality Improvement (QI) Contact
Kait Condra Managed Care Program Manager (615) 507 – 6658 Kaitlynn.condra@tn.gov

Optional: Attachments may be included to supplement the information provided in the data or narrative component of the semi-annual report. If attachments are included, the table below must be completed to establish a clear connection between the attachment and the reporting component(s) it explicitly supports.

Attachment Overview	
	Brief Description

POPULATION HEALTH UPDATE REPORT
Semi-Annual Narrative Report
CRA 2.30.5.1

Title of Attachment	<i>Briefly describe the attachment and identify the area(s) of the report it supports</i>

Programmatic Updates

1. Describe any significant programmatic changes to any of your organization’s population health cohort(s) (e.g., predictive risk stratification approach, new pathways developed, major changes in clinical engagement protocols, etc.), if any, during this performance period or that will be implemented soon. (N/A is acceptable if there are no changes this period).

Also, please note that the inclusion of activities of/relating to the EPSDT population will not be required as part of this programmatic response as these activities are already reported in a separate TennCare deliverable.

Engagement

1. Describe any significant changes to your organization’s member engagement strategy, if any, that have been implemented during this reporting period or that will be implemented soon. (N/A is acceptable if there are no changes this period).

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Care Management	
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	1. Which techniques are top performing care managers utilizing to engage members and achieve better health outcomes?

Social Determinants of Health (SDOH)	
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	1. What are the five (5) most common SDOH identified in the (statewide) member population as identified through screenings?
	2. Identify the three (3) most common SDOH included in the 'Other' category of Table 3C in the data component of the report. How have these needs been identified and addressed in this period?

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3a. What positive SDOH trends have been noted among the member populations served? For each trend, please also include any hypotheses on what the trend may be attributed to.

3b. What negative SDOH trends have been noted among the different member populations served? For each trend, please also include any hypotheses on what the trend may be attributed to.

4. What strategies and resources have been applied in this reporting period to help members address identified SDOH needs? What is your organization's evaluation process to assess the success of strategies and resources?

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5. Describe how your organization confirms that a member who received a referral, successfully connected to an SDOH resource.

Analysis

1. Identify and describe any distinguishable variances in the data component of the Population Health Update Report. For example, for rate(s) with significant increases or decreases when compared to the previous reporting period, please provide TennCare with supplemental information or hypotheses to explain the change(s).

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Note: The following section should only be completed once a year as part of the Jan-Jun submission due on July 31st. Completion of this section is not required in the Jul-Dec submission.

Trends

To allow for additional time for claims run out, TennCare requests a *retrospective* analysis of the trends identified in annual report. This section should only be completed once a year as part of the Jan-Jun submission due annually on July 31st (e.g., the Jan-Jun 2023 semi-annual report submission should include trends from the 2022 annual report submission ahead of the annual report's September 31st due date). Analyses should provide additional insight into the data reported to TennCare.

1a. Identify and describe the positive utilization trends observed in the annual report.

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1b. Identify and describe the negative utilization trends observed in the annual report.

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