



## REQUEST FOR INFORMATION FOR

Telecommunications Devices Access Program (“TDAP”)

**RFI # 31611**  
**1/26/2022**

### 1. STATEMENT OF PURPOSE:

The State of Tennessee, Tennessee Public Utility Commission (“TPUC”) issues this Request for Information (“RFI”) to gain deeper insight into the providers available to meet TPUC’S needs related to providing goods and services to the disability population, to assist with their use of telecommunication products through the Telecommunications Device Access Program (“TDAP”). The Tennessee Public Utility Commission appreciate your input and participation in this process.

This RFI is intended to identify providers in the market that meet the following needs:

The contractor designated will work with consumers that have disabilities (Hard of Hearing, Deaf, Speech, Mobility, Blind/Vision, and Cognitive) that prevent them from using traditional communications devices. The special iOS equipment, which consists of iPhones and iPads, are pre-loaded with software specific to the disability needs of each person

The Contractor should be able to customize each iOS device specifically for each consumer’s disability needs (i.e. Video Relay Service, Skype, TapTapSee, BigMagnify, American Red Cross Tornado, YouTube, iSpeech, Speak4Me, Everyday Skills, Living Safely, Pills Genie). Customizing the device protects the State Agency’s return on investment by reducing the risk of waste, fraud and abuse of the iOS device. Based upon the number of individuals with needs that could be met utilizing these products, it is estimated that 10 to 16 units will be issued per month.

- The Contractor will be required to custom laser etch all iOS devices and peripherals with the State Agency’s name, logo and asset tag number. In addition, other information such as “Not for Resale” or any other information the Agency program requires to be etched.
- The laser etching protects the State’s return on investment by reducing the risk for waste, fraud (such as reselling the device) and abuse.

### 2. BACKGROUND:

The State of Tennessee’s TDAP Program provides goods to various disabilities to assist with their use of telecommunication products through the Telecommunications Device Access Program funded by T.C.A 65-21-115.

**3. COMMUNICATIONS:**

3.1 Please submit your response to this RFI to:

Ectory Lawless, Contract Administrator  
TN Public Utility Commission  
502 Deaderick Street, 4th Floor  
615-770-6850

3.2 Please reference RFI # 31611 with all communications to this RFI.

**4. RFI SCHEDULE OF EVENTS:**

EVENT		TIME (Central Time Zone)	DATE (all dates are State business days)
1.	RFI Issued		1/26/2022
2.	RFI Response Deadline		2/9/2022

**1. GENERAL INFORMATION:**

- a. Please note that responding to this RFI is not a prerequisite for responding to any future solicitations related to this project and a response to this RFI will not create any contract rights. Responses to this RFI will become property of the State.
  
- b. The information gathered during this RFI is part of an ongoing procurement. In order to prevent an unfair advantage among potential respondents, the RFI responses will not be available until after the completion of evaluation of any responses, proposals, or bids resulting from a Request for Qualifications, Request for Proposals, Invitation to Bid or other procurement method. In the event that the state chooses not to go further in the procurement process and responses are never evaluated, the responses to the procurement including the responses to the RFI, will be considered confidential by the State.
  
- c. The State will not pay for any costs associated with responding to this RFI.

**2. INFORMATIONAL FORMS:**

The State is requesting the following information from all interested parties. Please fill out the following forms:

**RFI #31611**

**TECHNICAL INFORMATIONAL FORM**

1. RESPONDENT LEGAL ENTITY NAME:

2. RESPONDENT CONTACT PERSON:

Name, Title:

Address:

Phone Number:

Email:

3. BRIEF DESCRIPTION OF EXPERIENCE PROVIDING SIMILAR SCOPE OF SERVICES/PRODUCTS

**COST INFORMATIONAL FORM**

1. Describe what pricing units you typically utilize for similar services or goods (e.g., per hour, each, etc.):

2. Describe the typical price range for similar services or goods

**ADDITIONAL CONSIDERATIONS**

1. Please provide input on alternative approaches or additional things to consider that might benefit the State: