

Tennessee State Park Lodge and Cabin Linen and Terry Specifications

REVISIONS TO THE ORIGINAL SPECIFICATIONS HAVE BEEN HIGHLIGHTED

Sheets

King Flat Sheet 108x110" White 60/40 Poly/Cotton Hem Top, bottom, and sides with care label	Minimum thread count 200, Hem stitch to be color coded for size distinction
King Top Sheet 112x114" White 100% Polyester 1" Top and bottom hem.	Standard Textile Cumulas Top Cover or similar product Color coded bottom hem thread for size distinction
Queen Flat Sheet 90x110" White 60/40 Poly/Cotton Hem Top, bottom, and sides with care label	Minimum thread count 200, Hem stitch to be color coded for size distinction
Queen Top Sheet 93x110" White 100% Polyester 1" Top and bottom hem.	Standard Textile Cumulas Top Cover or similar product Color coded bottom hem thread for size distinction
Full Flat Sheet 81x108" White 60/40 Poly/Cotton Hem Top, bottom, and sides with care label	Minimum thread count 200, Hem stitch to be color coded for size distinction
Full Top Sheet 85x100" White 100% Polyester 1" Top and bottom hem.	Standard Textile Cumulas Top Cover or similar product Color coded bottom hem thread for size distinction
Twin Flat Sheet 66x120 White 60/40 Poly/Cotton Hem Top, bottom, and sides with care label	Minimum thread count 200, Hem stitch to be color coded for size distinction
Twin Top Sheet 72x110 White 60/40 Poly/Cotton 1" Top and bottom hem.	Standard Textile Cumulas Top Cover or similar product Color coded bottom hem thread for size distinction

Bed Bug

King bed bug Mattress Encasements	Clean Rest Pro or similar product
Queen Bed Bug Mattress Encasements	Clean Rest Pro or similar product
King Bed Bug Box Spring Encasements	Clean Rest Pro or similar product
Queen Bed Bug Box Spring Encasements	Clean Rest Pro or similar product
Twin Bed Bug Mattress Encasement	Clean Rest Pro or similar product
Envelope Encloser Bed Bug Pillow Cover	Downlite or Similar Product

King Box Spring Wrap 1-Piece Box Spring Cover, Snug 4 Way Elastic Wrap Around

Queen/Full Box Spring Wrap 1-Piece Box Spring Cover, Snug 4 Way Elastic Wrap Around

Pillowcases

Pillowcase Standard 42x36" White 60/40 Poly/Cotton Minimum thread count 250

Pillows (Down Alternative)

Standard 20"x30" Medium White Downlite Alternative or Similar Product

Terry

Bath Towels 27x54" White 80/20 Poly/Cotton Blend 17 Lbs/Dozen
Standard Textile or Similar Product

Hand Towels 16x30" White 75/25 Poly/Cotton Blend 4.5 Lbs/Dozen
Standard Textile or Similar Product

Wash Cloth 13x13" White 75/25 Poly/Cotton Blend 1.5 Lbs/Dozen
Standard Textile or Similar Product

Bathmats 22x32" White 100% Cotton Ring spun 7 Lbs/Dozen
Standard Textile or Similar Product

Soda Towels 15"x26" White 100% Cotton Herringbone 24oz

Comforter

King 104x89" White 100% Cotton Shell 50oz Medium weight

AHS Registry Down Alter or Similar Product

Queen/Full 88"x90" White 100% Cotton Shell 43oz Medium weight

AHS Registry Down Alter or Similar Product

Twin 66x90" White 100% Cotton Shell 14oz Medium weight

AHS Registry Down Alter or Similar Product

Service Expectations

Order Guide

Within 30 days from being awarded this contract, the Vendor shall be responsible for providing an Order Guide / Catalog for each of the approved products as specified. The Order Guide must be approved by TDEC's Hospitality Manager, Mike Lodwick, and will include the following in detail:

- Description and cost of products (all are to be white with no color variation)
- Directions on how to place orders on the vendor's website
- The Vendor is to provide a Customer Care Team that is available 24/7 through phone or email for inquiries and shipment escalation issues
- Contact name, phone number and business hours to place orders by phone
- Directions to access details of the order's status, which will include the ship date and tracking number
- Procedures to return defective / damaged items which will include shipping costs
- Vendor is to replace defective/damaged items within 45 days from when the original shipment was received

Samples:

This Bid Event does not require vendors to provide samples. Vendors shall provide the specified products.

Deliveries:

- All orders are to be boxed
- All boxes will be labeled with the content and count
- All shipments are to be F.O.B. Destination
- All shipments are to be delivered to each individual location placing the order
- Tracking numbers are to be provided for each order
- Products are expected to arrive within 30-45 days from time of order date