

### Support for ESA Student Applications

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|--|-------------------|---------------------------------------|--|----------------|
| <ul style="list-style-type: none"> <li>• Student last names A-F</li> </ul>   | Kimberly Bonds    | ESA Coordinator                       | <a href="mailto:Kimberly.Bonds2@tn.gov">Kimberly.Bonds2@tn.gov</a>             | (629) 259-3984 |
| <ul style="list-style-type: none"> <li>• Student last names G-O</li> </ul>   | Mackenzie Burgess | ESA Coordinator                       | <a href="mailto:Mackenzie.Lee.Burgess@tn.gov">Mackenzie.Lee.Burgess@tn.gov</a> | (629) 259-1253 |
| <ul style="list-style-type: none"> <li>• Student last names P-Z</li> </ul>   | Cassidy Wilbanks  | ESA Coordinator                       | <a href="mailto:Cassidy.Wilbanks2@tn.gov">Cassidy.Wilbanks2@tn.gov</a>         | (629) 259-8944 |
| <ul style="list-style-type: none"> <li>• Application Team Support</li> </ul> | Vic Birkey        | Senior Manager of Application Support | <a href="mailto:Vic.Birkey@tn.gov">Vic.Birkey@tn.gov</a>                       | (629) 259-0135 |

### Outreach for ESA Families and Schools

|  |               |                                   |  |                |
|--|---------------|-----------------------------------|--|----------------|
| <ul style="list-style-type: none"> <li>• Help Finding a School</li> <li>• Appeals Assistance</li> <li>• Age 18 Guidance</li> <li>• Fraud Reporting</li> </ul>  | Dontayo Gage  | ESA Program Senior Coordinator    | <a href="mailto:Dontayo.Gage@tn.gov">Dontayo.Gage@tn.gov</a>   | (629) 259-1792 |
| <ul style="list-style-type: none"> <li>• Help Finding a School</li> <li>• ESA Website</li> <li>• Newsletters</li> <li>• Communications</li> </ul>              | Sonya McMakin | Communications Senior Coordinator | <a href="mailto:Sonya.McMakin@tn.gov">Sonya.McMakin@tn.gov</a> | (629) 259-4928 |
| <ul style="list-style-type: none"> <li>• ESA Participating School Support</li> <li>• Interested ESA Schools</li> <li>• School Application Questions</li> </ul> | Pam Lehman    | Senior Manager of Outreach        | <a href="mailto:Pam.Lehman@tn.gov">Pam.Lehman@tn.gov</a>       | (629) 259-0420 |

### Support for ESA Finance

|  |             |                                   |  |                |
|--|-------------|-----------------------------------|--|----------------|
| <ul style="list-style-type: none"> <li>• Service providers</li> <li>• Marketplace</li> <li>• Allowable expenses</li> <li>• Online portal</li> </ul>  | Chad Gordon | Procurement Manager               | <a href="mailto:Chad.Gordon@tn.gov">Chad.Gordon@tn.gov</a> | (629) 259-1639 |
| <ul style="list-style-type: none"> <li>• Cat. 1, 2, 3 Non-Participating Schools</li> <li>• Student Withdrawals</li> <li>• Legacy Students</li> <li>• Uniforms</li> <li>• Payments</li> </ul> | Tom McGrath | ESA Operations Senior Coordinator | <a href="mailto:Tom.McGrath@tn.gov">Tom.McGrath@tn.gov</a> | (629) 259-1769 |

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| <ul style="list-style-type: none"> <li>• LEAs</li> <li>• Family contracts</li> <li>• Budgeting</li> <li>• Payments</li> <li>• Summer Programs</li> <li>• Afterschool Programs</li> </ul> | Andrea Nichols | Fiscal Senior Coordinator | <a href="mailto:Andrea.Nichols@tn.gov">Andrea.Nichols@tn.gov</a> | (629) 261-4088 |
| <ul style="list-style-type: none"> <li>• Family contracts</li> <li>• Budgeting</li> <li>• Payments</li> <li>• Marketplace</li> <li>• Technology</li> </ul>                               | Joshua Danner  | Fiscal Senior Coordinator | <a href="mailto:Josh.Danner@tn.gov">Josh.Danner@tn.gov</a>       | (629) 259-1775 |
| <ul style="list-style-type: none"> <li>• Disbursements to Schools and Vendors</li> <li>• Online Portal</li> <li>• Finance Team Support</li> </ul>  | Cindy Smith    | Senior Manager of Finance | <a href="mailto:Cindy.Smith@tn.gov">Cindy.Smith@tn.gov</a>       | (731) 571-4548 |

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| <ul style="list-style-type: none"> <li>• ESA team support</li> </ul> | Phara Williams | Senior Director of ESA & IEA Programs | <a href="mailto:Phara.C.Williams@tn.gov">Phara.C.Williams@tn.gov</a> | (731) 343-3915 |
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